

# Bradley County 9-1-1

presents

a Training Day with **The Healthy Dispatcher** 

## People Driven Leadership How the Best 9-1-1 Centers Inspire Positive Change

February 6, 2024  
0800-1700

*Join Adam Timm for this energetic, insightful, 8-hour training class filled with proven action steps and powerful perspectives to help you create a center culture that attracts and retains the best.*

The best 9-1-1 centers know that the strength of the center's leadership team defines the culture, how well expectations are communicated, and working conditions for team members. When the leadership team isn't working as a cohesive unit, the challenging work of 9-1-1 can feel even more difficult. Through interactive exercises and reflective discussion, this training class will give participants the tools and perspectives to increase trust and foster mutual accountability.

*In this class participants learn proven strategies to:*

- Understand and apply the leadership style most conducive to success in the midst of fast-paced change
- Discuss the importance and application of center Mission; Values; Vision; and Code of Conduct
- Define a clear vision forward for your center, and map out specific goals to get there

**REGISTRATION INFO BELOW**

*As a dispatcher for over 10 years, I learned the hard way that the job is much more difficult without the proper tools and perspectives. We've designed our classes with this in mind.*

*~Adam Timm, Founder/Instructor,  
The Healthy Dispatcher*



*"Awesome! Learned so much that is going to help me. I'm 'Angry Wendy' at work, and I really don't want to be. This will help me thrive through the end of my career (31 years, going for 35). Thank you!"*

**— Wendy S., Tampa Police Dept.**

### Event Location



**Bradley County 9-1-1**  
1555 Guthrie Dr NW  
Cleveland, TN

### Class fee:

**\$150**  
for local PSAPs

### FOR MORE INFO PLEASE CONTACT:

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