**Individual Readiness**

- 100% responsible for your own success
- Everything is possible
  - Dream Big
  - Embrace Creativity
  - Expect great results
  - Live to Give

**Team Readiness**

- Pursue authentic communications
  - Useful, Truthful, & Kind
- Explore synergies in relationships
- Learn to empower one another
- Minimize overreactions

**Share Information**

- Be quick & accurate
- Check all facts
- Be consistent on all message points
- Attitude of Gratitude: Be thankful

**Training**

- Who needs training?
- What training is needed?
- Why is training important?
- How will this be delivered?
- How often will this be delivered?
- How will this result in long lasting culture change / be ‘sticky’?