

2023 TENA CONFERENCE AGENDA MATRIX

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SUNDAY, September 24		ROOM
8:30a-5:00 p	Pre-Conference – “ADVANCED POLICE DISPATCHING” <i>Lisa Fulton, CMCP, ENP; NENA Adjunct Instructor</i>	CAMBRIDGE
12:00a – 5:30p	Registration <i>Conference Bags Sponsored by Mission Critical Partner</i> <i>Conference Badge Wallets Sponsored by GeoConex</i>	Lobby
7:30 a–12:30 p	Golf Tournament -Old Fort Golf Club	
12:00p – 5:00p	Exhibit Hall set-up (IP's only allowed)	MIRABELLA F-J
6:00p – 11:00p	Welcome Reception Stars & Strikes Entertainment Center, Smyrna 6:30 pm – 8:30 pm All American Picnic Shuttles available starting at 5:30 pm from Embassy Suites to/ from Stars & Strikes, Smyrna	

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MONDAY, September 25						
7:30a – 4:00p	REGISTRATION					Lobby
9:00a – 4:00p	EXHIBIT HALL OPEN – <i>Exclusive Hours – 10:30 a – 1:30 p</i> <i>3p – 5p Exclusive "Decision Makers Only Hours"</i>					MIRABELLA F-J
9:00a – 10:30a	OPENING SESSION Color Guard – <i>Murfreesboro Fire Dept.</i> Invocation – KEYNOTE SPEAKER: Nathan Lee, Denise Amber Lee Foundation Joe Haynes Award <i>sponsored by VFIS</i>					MIRABELL E
12:00 pm – 1:00 pm	TN-APCO QUARTERLY MEETING					BROADLANDS A-B
12:00p – 1:30p	LUNCH (on your own)					
	FRONTLINE PROFESSIONALS MIRABELLA A & B	LEADERSHIP & MANAGEMENT MIRABELLA C & D	PROFESSIONAL DEVELOPMENT CAMBRIDGE A & B	FORUMS OAKLEIGH A & B	TECHNOLOGY OAKLEIGH C	TN-APCO BROADLANDS A & B
1:30p – 2:30p	ARE YOU THERE? IT'S ME. FINDING YOURSELF AGAIN. <i>Morrissa Ahl-Walters</i> <i>North Carolina State Highway Patrol</i>	THE GOOD, BAD AND UGLY OF SOCIAL MEDIA <i>Maureen Dieckmann</i> CEO <i>Moetivations, Inc.</i>	HISTORY OF WILDFIRES IN SEVIER CO. WHAT WE HAVE LEARNED IN THE PAST, PRESENT, AND FUTURE <i>D. Todd Spence</i> Director/Paramedic <i>Sevier Co E911 Central Dispatch</i>	TECB ROUNDTABLE <i>Curtis Sutton, Exec. Director</i> <i>Benjamin Glover, Asst. Director & General Counsel;</i> <i>James Barnes, Fiscal Director</i> <i>Eddie Burchell, Director of Technology;</i> <i>Jennifer Schwendimann, Training Coordinator</i>	PREPARING FOR CRITICAL EVENTS: HOW MOBILE ALERTING TECHNOLOGY AND COLLABORATIVE EFFORTS CAN MAKE A DIFFERENCE <i>Darin Dillard, Vice President of Research and Development</i> <i>Caliber Public Safety</i>	NO DEPOSIT, NO RETURN <i>Doug Showalter</i> National Instructor / Speaker <i>Showalter & Company</i>
2:45p – 3:45p	COMPLACENCY KILLS <i>Morrissa Ahl-Walters</i> <i>North Carolina State Highway Patrol</i>	LEAD THE WAY - EMERGING LEADERS <i>Maureen Dieckmann</i> CEO <i>Moetivations, Inc.</i>	TO BE SUBMITTED Comptrollers Office	EXCLUSIVE "DECISION MAKERS ONLY" HOURS Exhibit Hall	CYBER INCIDENT RESPONSE PLANNING & POLICES: PREPARING FOR THE INEVITABLE <i>Sean Scott, CEO & CTO</i> <i>SecuLore Solutions</i>	PERFORMANCE MANAGEMENT FOR 9-1-1 LEADERS <i>Dr. Nassar Nassar, CEO</i> <i>Virtual Academy</i>
4:00p – 5:00p	WHEN PUSH BECOMES SHOVE: DOMESTIC VIOLENCE IN FIRST RESPONDER FAMILIES <i>Morrissa Ahl-Walters</i> <i>North Carolina State Highway Patrol</i>	CHANGE MANAGEMENT AND RESILIENCY GO HAND IN HAND <i>Maureen Dieckmann</i> CEO <i>Moetivations, Inc.</i>	STRENGTHEN YOUR CAPE - CALMING, ACCESSIBLE PRACTICES FOR EVERYDAY <i>Lesley Musick, ENP, CMCP,</i> Executive Director <i>Sullivan Co. ECD</i>		PROTECTING THE PSAP: PREPARING LEADERSHIP FOR CYBER ATTACKS <i>Sean Scott, CEO & CTO</i> <i>SecuLore Solutions</i>	ECCS OF THE FUTURE <i>Patrice Coleman</i> Training & Quality Assurance Manager <i>Metro Nashville Department of Emergency Communications</i>
3:00p – 5:00p	DECISION-MAKERS HOURS in Exhibit Hall					

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TUESDAY, September 26		ROOM
7:30a – 3:00p	REGISTRATION	Lobby
9:00a – 1:00p	EXHIBIT HALL OPEN <i>11:00 am Booth Bingo Prize-A-Palooza</i>	MIRABELLA F-J
6:30p – 8:00p	BANQUET & OFFICER INSTALLATION	MIRABELLA E-J
8:00p – 10:00p	AWARDS PRESENTATION	

	FRONTLINE PROFESSIONALS MIRABELLA A & B	LEADERSHIP & MANAGEMENT MIRABELLA C & D	PROFESSIONAL DEVELOPMENT BROADLANDS A & B	FORUMS OAKLEIGH A & B	TECHNOLOGY OAKLEIGH C	TN-APCO CAMBRIDGE A & B
8:30a – 9:30a	BUILDING BETTER TRAINING <i>Halcyon Frank, ENP Director of Training & Development Denise Amber Lee Foundation</i>	THE NEW NORMAL: DOING MORE WITH LESS <i>Maureen Dieckmann CEO Moetivations, Inc.</i>	THE POWER OF POSITIVITY <i>Hannah Sande Goldsboro, NC</i>	ECD BOARD MEMBER 101 <i>Curtis Sutton, Exec. Director Benjamin Glover, Asst. Director & General Counsel; James Barnes, Fiscal Director</i>	HARNESSING THE POWER OF LIVESTREAMING: SAVING TIME AND SAVING LIVES <i>Sondra Wesley Prepared</i>	FINANCIAL WELLNESS: INTRODUCTION TO THE BASICS FOR PUBLIC SAFETY PERSONNEL <i>Casey Flemings, ENP Training and Quality Assurance Specialist Hamilton County 9-1-1 ECD</i>
9:45a – 10:45a	COMBATING COMPLACENCY <i>Halcyon Frank, ENP Director of Training & Development Denise Amber Lee Foundatio</i>	QUALITY ASSURANCE – CALIBRATION, RECOGNITION AND YOUR FEEDBACK LOOP <i>Maureen Dieckmann CEO Moetivations, Inc.</i>	ACTION! THE TIME FOR MENTAL WELLNESS PROGRAMS IS NOW. <i>Jason M. Corthell, Division Chief Ironclad Wellness / Harris County Emergency Services District 13</i>	FINANCIAL PLANNING FOR OPERATIONS <i>Jim Barnes, TECB Financial Director</i>	A LITTLE LESS TALK AND A LOT MORE ACTION <i>Rick Thomas, RPL, ENP, CMCP SE ECC Engagement Manager RapidSOS</i>	TENNESSEE'S STATEWIDE RADIO NETWORK – TACN <i>Christine Massengale, ENP Tennessee Advanced Communications Network (TACN)</i>
11:00a – 12:00p	FEEDBACK IS YOUR FRIEND <i>Halcyon Frank, ENP Director of Training & Development Denise Amber Lee Foundatio</i>	PROFESSIONALIZE YOUR FIRST RESPONDER'S WORKPLACE <i>Maureen Dieckmann CEO Moetivations, Inc.</i>		NG-911 ROUNDTABLE <i>Curtis Sutton, Exec. Director Eddie Burchell, Director of Technology; Rick Goldstein, AT&T Client Solutions Executive</i>	NAVIGATING YOUR POST-ASSESSMENT CYBERSECURITY STRATEGY: A WORKSHOP FOR PUBLIC-SECTOR ORGANIZATIONS <i>Jim Rowe, Technical Services Director Mission Critical Partners</i>	FOUNDATIONS OF A SUPPORTIVE WORK ENVIRONMENT <i>Kelly Sanders-Kelley, National Director Virtual Academy</i>
12:00p -1:30p	LUNCH (on your own)					

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1:30p-2:30p	SUPERVISION & LEADERSHIP - BRIDGING THE GAP BETWEEN ADMINISTRATION AND OPERATIONS <i>S. Eric Carpenter, ENP Executive Director Hamblen County ECD</i>	AUTHENTIC LEADERSHIP <i>Lt Kevin Hite, Executive Director 911 Kingsport ECD</i>	YOUR NEXT UPGRADE... AND HOW THIS TECHNOLOGY IMPACTS THE WELLNESS OF YOUR TEAM <i>Maureen Dieckmann CEO Moetivations, Inc.</i>	STATE OF TN GIS SHOWCASE 2023 <i>Andrew Griswold, Ryan Pittenger GIS Analysts State of TN, Strategic Technology Solutions – GIS Services</i>	EMPOWERING NEXT GENERATION 911 IN THE STATE OF TENNESSEE <i>Wes Jones RapidDeploy</i>	YOU'RE NOT JUST DOING TIME IN DISPATCH <i>Doug Showalter National Instructor / Speaker Showalter & Company</i>
2:45p-3:45p	WHEN PUSH BECOMES SHOVE: DOMESTIC VIOLENCE IN FIRST RESPONDER FAMILIES <i>Morrissa Ahl-Walters North Carolina State Highway Patrol</i>	DISPATCHERS HELPING DISPATCHERS; EMAC & TERT PARTNERSHIP <i>Brad Gass, TN-TERT State Coordinator, Michelle Matson, Upper East TN Area Coordinator, TEMA, Jordan Hughes, Logistic Manager, TEMA</i>	TRAVELLING DISPATCHERS: ALTERNATIVE SOLUTION TO COVERING SHIFTS <i>Maureen Dieckmann CEO Moetivations, Inc.</i>	TENA MEMBERSHIP ROUNDTABLE <i>TENA Board & Staff</i>	USING Z-AXIS & INDOOR LOCATION TECHNOLOGY TO LOCATE 911 CALLERS FASTER <i>Susan Nelson, ENP, CPM, Territory Sales Manager GeoComm</i>	VALUING EVERYONE; SERVANT LEADERSHIP IN THE ECC <i>Jared Pelham, ENP Shift Supervisor Hamilton County 9-1-1 ECD</i>
4:00p-5:00p	ARE YOU THERE? IT'S ME. FINDING YOURSELF AGAIN. <i>Morrissa Ahl-Walters North Carolina State Highway Patrol</i>	LOL: LEADERING OUT LOUD <i>Deranecque Sims, ENP, CPE Memphis Police Emergency Communications Bureau</i>	TRAINING A HEALTH & WELLNESS CHAMPION <i>Maureen Dieckmann CEO Moetivations, Inc.</i>	ROUNDTABLE FORUM ECD/PSAP DIRECTORS Moderators TBD	EPICENTER: 9-1-1 ACTIVE ASSAILANTS <i>Jennifer White, ENP, CMCP, Regional Manager RapidSOS Rick Thomas, RPL, ENP, CMCP SE ECC Engagement Manager RapidSOS</i>	CULTURAL CATALYSTS <i>Jamison Peevyhouse, ENP VP of Public Safety RapidSOS</i>

WEDNESDAY, September 27		ROOM
7:30a – 10:00a	REGISTRATION	PRE-CON B
9:00a – 12:00p	Super Session “THE PAST IS WHERE YOU LEARNED THE LESSON; THE FUTURE IS WHERE YOU APPLY THE LESSON” Lessons Learned from the Covenant School Tragedy <i>Team Members & Admin Staff – Metro Nashville ECC</i>	MIRABELLA E
12:00p – 1:00p	TENA Business & Board Meeting <i>will convene after the Super Session</i>	MIRABELLA E