

New 9-1-1 Training Opportunity

Tactical Dispatch: Advanced Tactics

In today's communication centers, the need for Tactical Dispatchers is increasing. This course, designed for agencies with existing tactical dispatch teams, provides more advanced skills to their team members. Topics discussed include: a breakdown of the many roles and responsibilities in the field, liability, ICS review as it applies to tactical dispatch, proper use of ICS forms, hotwash/after action decisions, and stress management. This course will also give students a better understanding of what field responders need from their tactical dispatchers. Students practice these concepts with hands-on exercises.



WHEN Monday March 2, 2026, 8:30 AM – 5:00 PM

WHERE Plateau Christian Church - Hosted by Cumberland County
93 Bob Tollet Loop, Crossville, TN 38555

COST \$220 for NENA Members
\$230 for Non-NENA Members

REGISTRATION Register online at www.nena.org/education/calendar

FOR MORE INFORMATION Terry Williams - terry.williams@cumberlandtn911.org
NENA Education Team - 911-edu@nena.org