



TENA 9-11 2022
EDUCATIONAL TENA CONFERENCE
& INDUSTRY PARTNER SHOW

EMBASSY SUITES & CONFERENCE CENTER
MURFREESBORO, TN
SEPTEMBER 18-21, 2022

PROPOSED AGENDA

Updated: 08/01/2022

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SUNDAY, September 18		ROOM
12:00p – 5:30p	Registration <i>Conference Bags Sponsored by Pulsiam</i> <i>Conference Badge Wallets Sponsored by GeoConex</i>	
7:30a-12:30p	Golf Tournament – <i>Indian Hills Golf Club</i>	
6:00p – 11:00p	Welcome Reception - Buffet Music by BanDlux	EMBASSY SUITES

NOTE: Schedules and Agendas are subject to change

PROPOSED AGENDA

MONDAY, September 19						ROOM
7:30a – 4:00p	Registration					Lobby
9:00a – 10:30a	Opening Session KEYNOTE SPEAKER: Unstoppable Tracy Schmitt					Mirabella E
9:00a – 4:00p	Exhibit Hall Open – Exclusive Hours – 10:30 a – 1:30 p 3p – 5p Exclusive "Decision Makers Only Hours"					Mirabella F-J
12:00p – 1:30p	LUNCH – (on your own)					
	FRONTLINE PROFESSIONALS MIRABELLA A & B	LEADERSHIP & MANAGEMENT MIRABELLA C & D	PROFESSIONAL DEVELOPMENT CAMBRIDGE A & B	FORUMS OAKLEIGH A & B	TECHNOLOGY OAKLEIGH C	TN-APCO BROADLANDS A & B
1:30p – 2:30p	(TELE)COMMUNICATIONS ACROSS THE GENERATIONS <i>Jess McCord,</i> <i>Communications Supervisor</i> <i>Memphis PD Emer.</i> <i>Communications Bureau</i>	LEAD WHERE YOU ARE: THE ART OF SERVANT LEADERSHIP <i>Christy Williams, Director,</i> <i>NCT9-1-1</i>	DRUG TRENDS, DRUG ENDANGERED CHILDREN, HANDLE WITH CARE <i>Tommy Farmer,</i> <i>TN Bureau of Investigation</i>	TENA MEMBERSHIP ROUNDTABLE <i>TENA Board</i>	MAPPING A COURSE FOR NG911 SUCCESS <i>Charles VanHoose., Intrado</i>	GIS PRESENTATION <i>Ryan Pittenger</i> <i>Andrew Griswold,</i> <i>TN STS-GIS</i>
2:45p – 3:45p	OVERCOMING THE IMPOSTER WITHIN <i>Chief (ret) Tim Christol</i> <i>Edgeway Strategies Inc.</i>	RETIRE READY – <i>Drew Freeman,</i> <i>TN Dept of Treasury</i>		EXCLUSIVE "DECISION MAKERS ONLY" HOURS <i>Exhibit Hall</i>	BEYOND THE VEHICLE <i>Jim Lanier, OnStar</i>	WHEN AUTISM HAS AN EMERGENCY <i>Jared Pelham, ENP</i> <i>Jimmy Hillis</i> <i>Shift Supervisors</i> <i>Hamilton Co. ECD,</i>
4:00p – 5:00p		TAMING 911 TURNOVER – STRATEGIES FOR SUCCESS <i>Mark Culbertson,</i> <i>Applied Digital Solutions</i>		PUBLIC SAFETY PROJECT MANAGEMENT; KEYS TO SUCCESS <i>Chris Carver,</i> <i>Hexagon</i>	WASHINGTON CO NG911 CONVERSION: HURDLES, PITFALLS AND SOLUTIONS <i>Lesley Musick, ENP, CMCP</i> <i>Washington Co. GIS</i> <i>Coordinator</i>	VALUING EVERYONE; SERVANT LEADERSHIP IN THE ECC <i>Jared Pelham, ENP,</i> <i>Shift Supervisor</i> <i>Hamilton Co. ECD</i>

PROPOSED AGENDA

TUESDAY, September 20						ROOM
7:30a – 3:00p	Registration					Lobby
7:00a – 8:00a	Morning YOGA SESSION with Susan Nelson					Pool Side
9:00a – 11:00a	Exhibit Hall Open <i>Booth Bingo Prize-A-Palooza 11:00a</i>					Mirabella F-J
11:00a – 2:00p	Luncheon & 911 Professional Awards					Mirabella A-E
	FRONTLINE PROFESSIONALS MIRABELLA A & B	LEADERSHIP & MANAGEMENT MIRABELLA C & D	PROFESSIONAL DEVELOPMENT CAMBRIDGE A & B	FORUMS OAKLEIGH A & B	TECHNOLOGY OAKLEIGH C	TN-APCO BROADLANDS A & B
8:30a – 9:30a	MORAL INJURY – THE MORAL DIMENSION OF TRAUMA <i>Dr. Chris Dotson, Chief Chaplain, Morristown PD & Jefferson Co. SO. THP & US Secret Service</i>	ENSURING TRAINING AND LEADERSHIP BLENDS WITH THE MISSION, VISION, AND VALUES OF THE AGENCY <i>Chief (ret) Tim Christol Edgeway Strategies Inc.</i>	GATLINBURG WILDFIRES 5 YEAR ANNIVERSARY. WHAT WE LEARNED AND HOW WE GREW <i>Todd Spence, Director/Paramedic Sevier Co. E911 Central Dispatch</i>	TECB ROUNDTABLE TECB Staff & Board	BEFORE THE PHONE RINGS: DATA-FIRST REQUESTS FOR SERVICE <i>Rick Thomas, ENP, RPL, CMCP Rapid SOS</i>	7 STRATEGIES TO WELLNESS: BE THE BEST YOU CAN BE! <i>Christy Williams, ENP Director, NCT 9-1-1</i>
9:45a – 10:45a				AUDIT PROCESS TN Comptroller's Office	GIS UPDATE – WHERE WE GO FROM HERE <i>Ernie Qualls, ENP, EMTP, GISS, Lincoln Co. ECD</i>	HOW CIT AND MENTAL HEALTH AFFECTS 911/PEER SUPPORT <i>Rebecca Green, ENP, Murfreesboro Police Communications Jonathan Hopson, ENP Williamson Co. Emergency Communications</i>
11:00a – 2:00p	LUNCHEON & 911 PROFESSIONAL AWARDS					

PROPOSED AGENDA

TUESDAY, September 20						
	FRONTLINE PROFESSIONALS	LEADERSHIP & MANAGEMENT	PROFESSIONAL DEVELOPMENT	FORUMS	TECHNOLOGY	TN-APCO
	MIRABELLA A & B	MIRABELLA C & D	CAMBRIDGE A & B	OAKLEIGH A & B	OAKLEIGH C	BROADLANDS A & B
2:00p – 3:00p	MORAL INJURY – THE MORAL DIMENSION OF TRAUMA <i>Dr. Chris Dotson, Chief Chaplain, Morristown PD & Jefferson Co. SO. THP & US Secret Service</i>	REAP WHAT YOU SOW: THE BENEFITS OF BUILDING A BUDGET-FRIENDLY TRAINING PROGRAM <i>Kelly Sanders-Kelley, National Director, Virtual Academy</i>	PUBLIC SAFETY PROJECT MANAGEMENT; KEYS TO SUCCESS <i>Chris Carver, Hexagon</i>	ECD BOARD MEMBER 101 <i>TECB Staff & Board</i>	911 DATA MESSAGING <i>Alex Hamlin, Intrado</i>	RPL – WHY IT IS FOR YOU! <i>Christine Massengale, ENP THP Dispatch Coordinator Rebecca Green, ENP Murfreesboro Police Communications</i>
3:15p – 4:15p	MORAL INJURY – THE MORAL DIMENSION OF TRAUMA	ENSURING TRAINING AND LEADERSHIP BLENDS WITH THE MISSION, VISION, AND VALUES OF THE AGENCY <i>Chief (ret) Tim Christol Edgeway Strategies Inc.</i>	CISD FOR EMERGENCY 911 <i>Peter Cove, CEO & Training Director TN Public Safety Network</i>	NG-911 ROUNDTABLE <i>TECB Staff, Board & Partners</i>	PREVENTING DOWNTIME: HOW NOT TO GROUND YOUR MISSION CRITICAL BUILDINGS AND EQUIPMENT. <i>Tom LaBarge, Grand Linx Technologies</i>	NEW ECD DIRECTOR, HOW DO I LEAD MYSELF? Panel Discussion
4:30p – 5:30p	WELLNESS RESOURCES FOR TELECOMMUNICATORS <i>Susan Nelson, ,ENP, CPM GeoComm</i>			TECB FINANCIAL REPORT <i>Jim Barnes TECB Fiscal Director</i>		THE PSAP OF 2026: WILL YOU BE READY? <i>Jeff Luers, Intrado</i>

PROPOSED AGENDA

WEDNESDAY, September 21		ROOM
7:30a – 10:00a	Registration	Lobby
9:00a – 12:00p	Super Session “STAYING TRUE NORTH WHEN EVERYTHING GOES SOUTH” <i>Stephen James Johnson, Cambridge, MA 911 Center</i>	Oakleigh A & B
12:00p – 1:00p	TENA Business & Board Meeting <i>will convene after the Super Session</i>	Oakleigh A & B